

# Bristol Corn & Feed Trade Association Ltd

Registered in England No 1703419 VAT Registration No 138 8065 49

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## **Cancellation Policy for BCFTA In-Person Training Courses**

#### Cancelling your place/s on an in-person training course

Cancellations made less than 21 days before the date of the course and/or no-shows are not entitled to a refund. Hotels and conference venues do not always allow BCFTA to substitute guests in bedroom accommodation after the final numbers have been submitted.

## Cancelling of an in-person training course

Please be aware that training courses can be cancelled because of shortage of numbers, illness or other factors. If you choose to book additional accommodation etc. please book hotel rooms etc. that can be cancelled. BCFTA is not liable for additional expenses. If BCFTA have to cancel, a full refund will be offered for bookings made through BCFTA.

## **Cancellation Policy for Online Training Courses**

#### Cancelling your place/s on an online course

Cancellations are entitled to a full refund.

## Cancelling of an online training course

Please be aware that training courses can be cancelled because of shortage of numbers, illness or other factors.

If BCFTA have to cancel, a full refund will be offered.

#### **Cancellation Policy for BCFTA Events**

#### Cancelling your place/s at an in-person event

Cancellations made 21 days before the date of the course, or less, or no-shows are not entitled to a refund.

#### Cancelling of an in-person event

Please be aware that training courses can be cancelled because of shortage of numbers, illness or other factors. If you choose to book additional accommodation etc. please book hotel rooms etc. that can be cancelled. BCFTA is not liable for additional expenses. If BCFTA have to cancel, a full refund will be offered for bookings made through BCFTA.